



## Escalation Matrix:

Department	Contact Person	Contact No.	Email Id
Customer care & Billing	Mr. Murlee Choudhary	022-69308518	support@gretexbroking.com
DP	Mr. Balasaheb G Patil	022-69308516	dp@gretexbroking.com
RMS /Dealing	Mr. Jignesh Lathigara	022-69308502/03	rms@gretexbroking.com
Compliance Officer	Mr. Premkumar HariKrishnan	022-69308513	compliance@gretexbroking.com

Note: Monday to Friday Timing 10:00 AM to 06:00 PM.

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at

- <https://scores.gov.in/scores/Welcome.html> or
- Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>.

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.